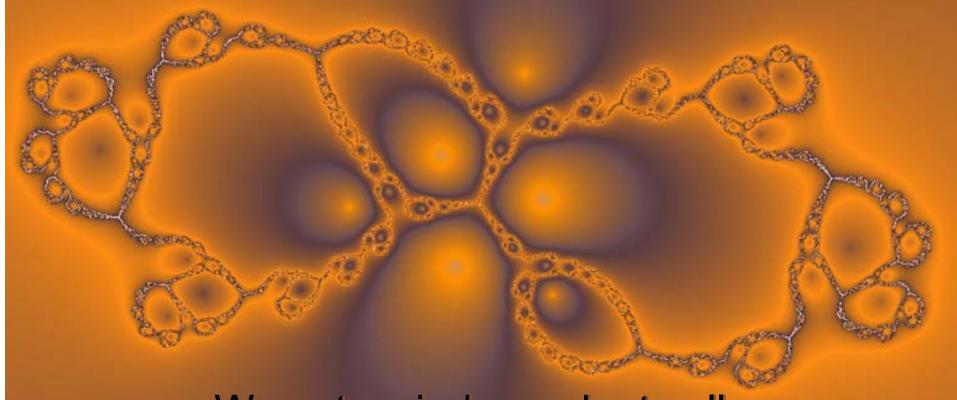
Paul Hern Honeywell Kansas City





We act as independent cells within a very large body

Center for Packaging Management Plan

Ashook Kapoor - National Transportation Program

Center For Packaging
Packaging Management Council

Design Group

Pilot Project
Open Head Steel
Drums
30-, 55-, 85- gal

Supplier Quality Control

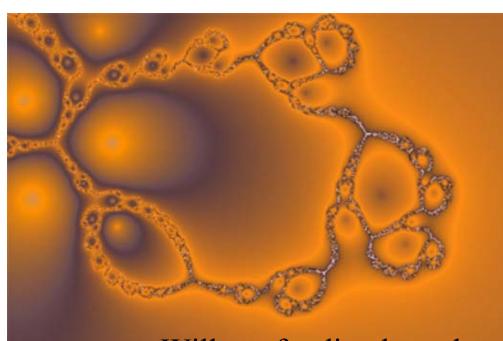
Survey Suppliers Maintain Receipt History Analyze Performance Procurement Budgeting

GSA Establish Vendors Establish Pricing

Center for Packaging Management Plan

Ashook Kapoor - National Transportation Program





CONCERNS

Will my funding be reduced?

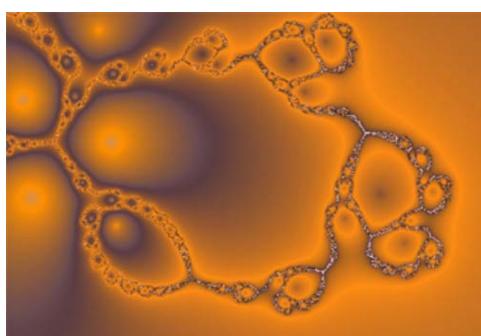
The audits aren't thorough enough.

Who will decide who performs the audit?

Is there a standard report format?

How will I locate data I need?

Who has PAAA responsibility?



BENEFITS

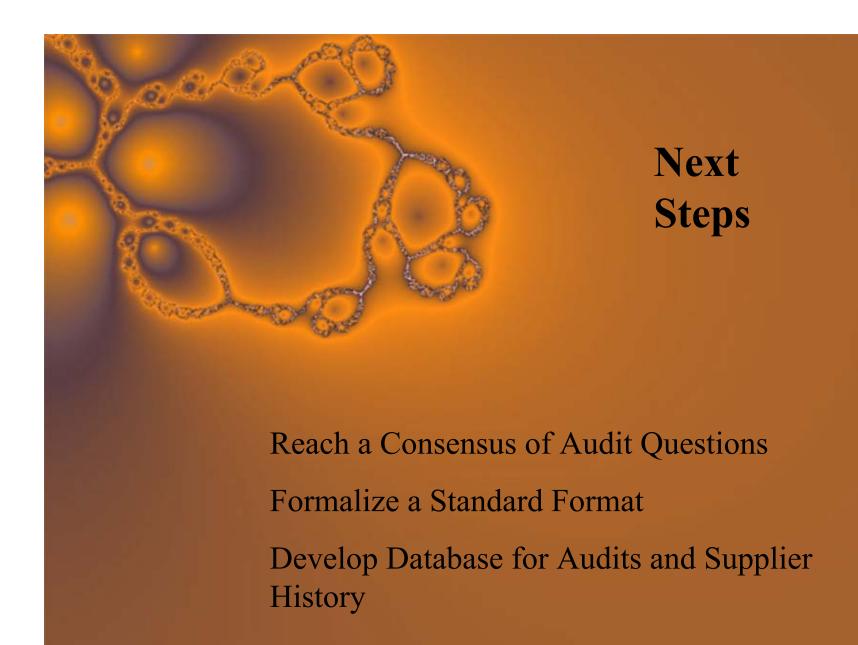
Reduced cost to DOE.

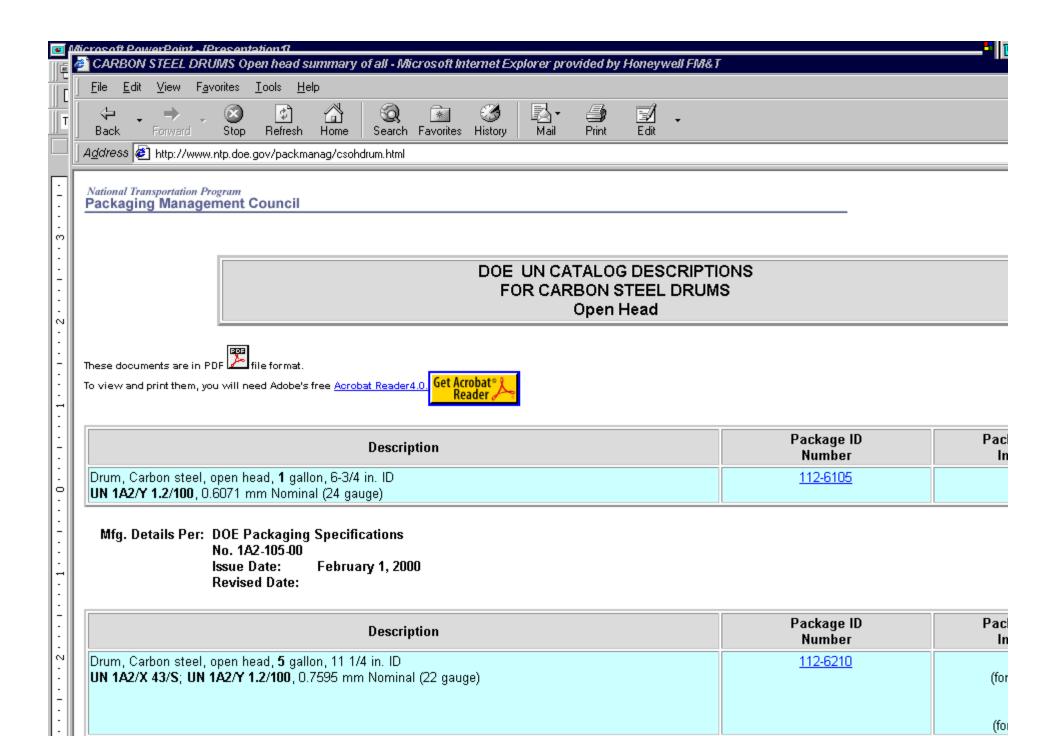
Less audits repeated at the same supplier.

Sites will be receiving standard containers.

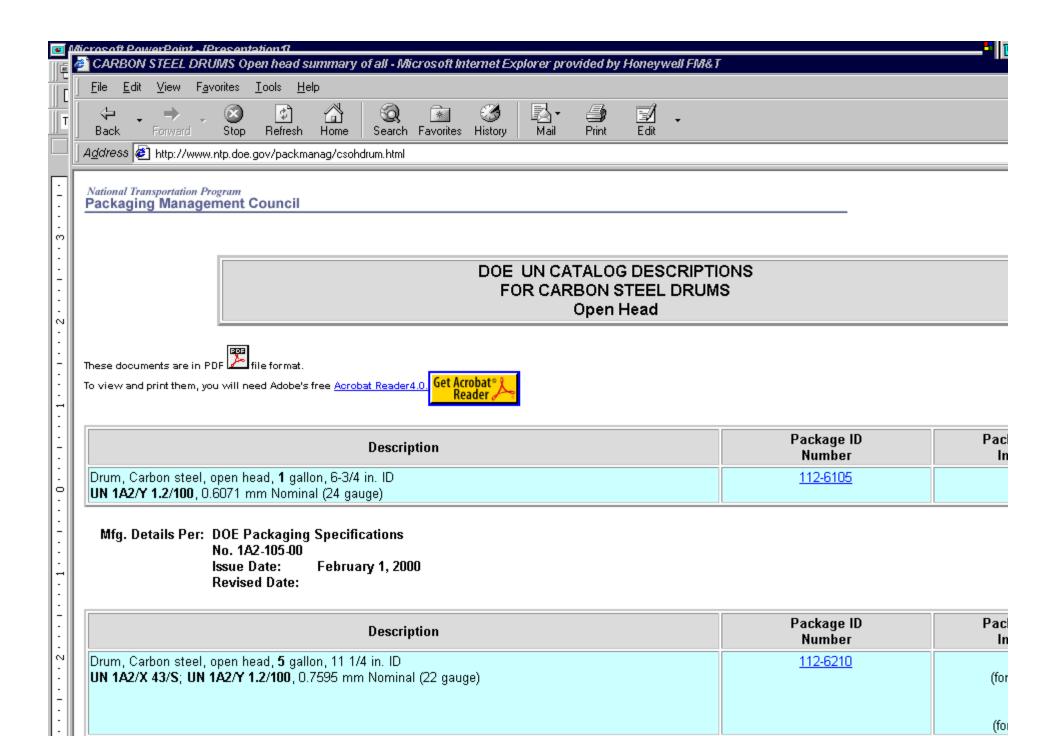
Consistent reports containing adequate information.

One database to access Designs, Audits, Supplier Performance Data





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National Transportation Program

Center for Packaging

SURVEY REPORT

- - ☐ LABORATORY SURVEY
 - ☐ CERTIFIED PROCESS SURVEY
 - ☐ SPECIAL SURVEY

OFFICIAL USE ONLY

Recipients of this report are not to divulge the information to persons or companies outside the Department of Energy and It's prime contractors. Also, within this complex, the information shall be made available only on a "need to know" basis.

Joint Audit Report

Report Date: January 24, 2002

Survey Type: NQA-1; DOT

Audit Number: ?????????

Supplier: Nelms-Donham Manufacturing, Inc.

8116 Ferguson Cutoff Austin, Texas 78724 Phone 512-888-0000 Fax 512-000-8175

Survey Date: December 24-29, 2001

Approval Status: Approved

Number of Findings:

Number of Observations: 21

Survey Team Members: Mark Hawk, Oak Ridge, Survey Chairman

Jim Johnston, Los Alamos

Ron Natali, LLNL

Purpose

The purpose of this survey was to perform an initial evaluation to determine the adequacy and effectiveness of the Nelms-Donham Manufacturing, Inc. quality program to furnish material in accordance with the requirements of NQA-1 and DOT requirements per CFR 49, and other quality requirements specified in the applicable purchase orders.

Scope

The survey was conducted on December 18 – 19, 2001 at the Nelms-Donham Manufacturing, Inc. manufacturing facility, located in Austin, Texas. The following requirements were evaluated during the survey.

V.A. General

- V.D. Contract Review
- V.E. Document and Data Control
- V.F. Purchasing
- V.G. Product Identification and Traceability
- V.H. Process Control
- V.I. Inspection and Testing
- V.J. Control of Inspection, Measuring and Test Equipment
- V.K. Inspection and Test Status
- V.L. Control of Nonconforming Product
- V.M. Corrective and Preventive Action
- V.N. Handling, Storage, Packaging, Preservation and Delivery
- V.O. Control of Quality Records
- V.P. Training

Summary

The survey resulted in twenty-one observations and one incidental finding in "Control of Inspection, Measuring and Test Equipment". This finding was closed prior to the conclusion of the survey. The results of the survey were discussed with the management of the Nelms-Donham Manufacturing, Inc. There is no corrective action required. These results were observed on a sample basis and are not to be considered to be all-inclusive. Approval does not waive or delete any requirements imposed by product drawings or applicable specifications, nor does it guarantee acceptance of product.

General Information

Nelms-Donham Manufacturing, Inc. (Nelms-Donham) is a manufacturer of Steel Drums and mechanical assemblies used in the commercial, aerospace, medical and defense industries. The company is located in Austin, Texas and employs forty-four personnel. The company is comprised of thirty-five manufacturing, three quality and six administrative and support personnel. Nelms-Donham is ISO9002 Registered.

Nelms-Donham was founded in 1982 in San Jose, California. The Austin, Texas location was established in 1993 and the company headquarters was subsequently moved to Austin in 1999. Presently there are three company locations. They include the main sales office in Eureka, Missouri, a small prototype manufacturing facility in San Jose, California and the main manufacturing facility in Austin, Texas. This survey was performed at the main manufacturing facility in Austin, Texas.

Nelms-Donham performs machining operations using CNC lathes and machining centers. Special processes include ultrasonic cleaning, assembly, and helium leak testing.

There were no open purchase orders at Nelms-Donham at the time of this survey. For the purposes of this survey, The manufacturing facility was reviewed to verify compliance to the requirements listed above. The elements 50 were used to evaluate the effectiveness of

Acknowledgment

The survey chairman appreciates the participation and cooperation of the Nelms-Donham Manufacturing, Inc., personnel during the performance of this survey. Personnel interviewed responded to the survey team in a professional manner that exemplified the Nelms-Donham Manufacturing, Inc. commitment to manufacturing product that assures customer satisfaction.

Personnel Contacted

Deborah Nelms President

Michael Borg Chief Executive Officer
Preston Snider Director of Quality
Amy Dufner Quality Engineer
John Sebesta Manufacturing Manager

Roger Butler Inspector/Calibration Technician

Leonora Stafford Office Manager

Sienna Hardesty Human Resources Manager

Report Prepared By:

Mark Hawk

Mark Hawk Senior Vendor Contact Field Representative

Distribution:

Nelms-Donham Manufacturing, Inc. Supplier File, Center For Packaging, attn Ashook Kapoor Other Sites